

JAXJOX®

Heart RateConnect™



USER MANUAL

JJ15004

Welcome to JAXJOX

Congratulations on the start of your fitness journey!

The JAXJOX Heart RateConnect™ will provide optimal comfort and real-time feedback every time you break a sweat.

Pair it with the InteractiveStudio™ to track your real-time BPMs, calories burned and Fitness IQ™ score. You'll know when to pick up the pace or slow it down with insights displayed right on your InteractiveStudio. Take it on the go and sync it to the JAXJOX App. We will keep track of your workouts and heartbeat anywhere, anytime.

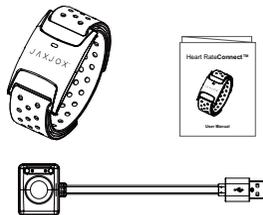
This product manual will help you better understand the equipment. Read and understand the contents of this manual before attempting to use the Heart RateConnect™.

See you on the mat!

REMINDER: Please charge the device before the first use.

This is not a medical device and is intended for training and recreational use only. Consult a physician prior to working out, to determine appropriate heart rate zones.

What's In The Box



- Heart RateConnect
- Armband
- Charging Dock
- User Manual

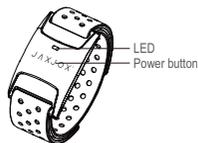
Using the Heart RateConnect

TURNING ON THE DEVICE:

- Press the power button to turn the device on.
- **LED indicators:**The purple **LED** will flash slowly, indicating the device is on, but not connected to Bluetooth.
- The blue **LED** will flash slowly, indicating the device is on, and connected to Bluetooth.

TURNING OFF THE DEVICE:

Press and hold the power button until the device vibrates. The red LED will flash. The device is now turned off.



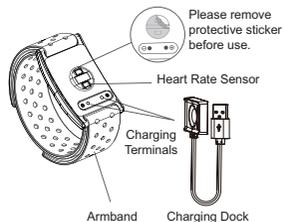
Charging the Heart RateConnect

CHARGE THE DEVICE

To charge, place the device on the charging dock. The **LED** will flash red and green while the device is charging. When it is fully charged, the **LED** will be solid green.

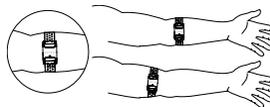
LOW BATTERY

When the Heart RateConnect battery is low, the device will vibrate, and the red **LED** will flash. Please charge the device at this time.



Wearing the Heart RateConnect

Please wear the device on the upper portion of the forearm. The sensor should be on the inside or top of the forearm. It should be worn tightly enough not to move on your arm, but **NOT** so tight that it restricts arm circulation.



Connecting with Bluetooth on JAXJOX Software

1. Please make sure Bluetooth is turned on in your phone and app settings.
2. Make sure the device is turned on, and the purple LED is flashing.
3. Find your Heart RateConnect within the JAXJOX app to connect it.

Product Parameters

Product size:

1.84 x 1.14 x 0.45 in (without strap)
46.80 x 29 x 11.50 mm (without strap)

Weight: 13g (without strap)

Battery: Rechargeable lithium battery

Battery life:

60 hours of continuous heart rate monitoring

Working temperature:

14°F to 122°F / -10°C to 50°C

Transmission: ANT+, BLE

Water resistance:

Up to 30 minutes in up to 3.3 feet of water. (IP67)

Safety Warnings

The Heart RateConnect™ may cause skin irritation.

Prolonged contact may contribute to skin irritation or allergies in some users. To reduce irritation, follow four simple wear and care tips: (1) keep it clean; (2) keep it dry; (3) don't wear it too tight, and (4) give your wrist a rest by removing the band for an hour after extended wear. For more information visit www.jaxjox.com/support.

If you notice any skin irritation, remove your Heart RateConnect™. If symptoms persist longer than 2-3 days after removing the device, consult your doctor.

Heart RateConnect™ contains electrical equipment that could cause injury if not handled properly. Proper handling includes, but is not limited to the following:

If you feel soreness, tingling, numbness, burning or stiffness in your hands or wrists while or after wearing the product, please immediately discontinue use. Do not attempt to replace the battery, open the enclosure or disassemble your Heart RateConnect™. Doing so will void the warranty and can result in a safety hazard.

Do not use your Heart RateConnect™ in a sauna or steam room.

Do not use abrasive cleaners to clean your Heart RateConnect™. Charge the battery in accordance with the instructions provided during setup. Only use a power supply that is certified by a recognized testing laboratory and an authorized JAXJOX charging cable.

Do not charge your Heart RateConnect™ while it is wet.

30-Day Returns Policy

If you are not satisfied with your JAXJOX® Heart RateConnect™ (hereafter referred to as the "Product") for any reason, you must contact JAXJOX by email at support@jaxjox.com, within 30 days of delivery. Returned Product(s) must be in good physical condition (not broken or damaged). All product components originally included with your purchase must be included with your return. Returns found to be broken, damaged, or missing any part(s) may be subjected to additional fees. Shipping and handling charges, gift wrap fees, and taxes paid (such as state, customs, or VAT) are not refundable. You are responsible for all shipping charges and you assume the risk of loss or damage to the returned Product(s) while in transit back to JAXJOX®.

Limited Warranty

JAXJOX® warrants to the original purchaser that your Heart RateConnect™ (hereafter referred to as the "Product") shall be free from defects in materials and workmanship under normal use for a period of one (1) year from the date of delivery.

If such a defect arises and a request is received by JAXJOX® within the applicable Warranty Period, JAXJOX® will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts or (2) replace the Product with a new or refurbished Product. In the event of

such a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Product Warranty is valid only in the jurisdictions where the Products are sold by JAXJOX® itself or through its authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement Product will be warranted for the remainder of the original warranty period or thirty days, whichever is longer, or for any additional period of time that may be required by applicable law.

Liability Statement

The products are subject to change due to the manufacturer's ongoing research and development plans without prior notice.

Our Company makes no representations or warranties as to this user manual or the product we described.

Our Company shall not be liable for any direct or indirect, accidental or special damages, losses or expenses arising out of or in connection with this user manual or the product we described.

How to Obtain Warranty Service

To be eligible for service under this Limited Warranty you must contact JAXJOX® at support@jaxjox.com. JAXJOX® will require you to provide proof of purchase details and/or comply with other requirements before receiving warranty service. Claims must be made within the specified warranty period.

Questions or Concerns

JAXJOX® stands behind the quality of our product. We hope that our beautifully designed, interconnected fitness products and accessories meet your needs and get you where you want to be. If you need assistance or are experiencing issues with

your product, please contact us at support@jaxjox.com for help and answers.

User Manual Published 2021 - The content of this manual is subject to change due to the manufacturer's ongoing research and development plans, without prior notice. For the most updated version, please visit our Support Page at www.jaxjox.com.

Notices

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



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